

NOTICE OF PUBLIC MEETING

Pursuant to Iowa Code section 21.4, notice is hereby given of a meeting of the
DAS Customer Council on the date and at the time and location listed below.

DAS Customer Council Agenda

November 18, 2008

1:00 pm – 3:00 pm

Hoover Building, Level A, Room 7

1. Call to Order
2. Welcome & Roll Call
3. Approve minutes of the October 21, 2008 meeting – **Action Item**
4. Approve alternates for Council members – **Action Item**
 - Lee Wilkinson Alternate – Steve Gast, Division Administrator, Dept of Transportation
 - David Heuton Alternate – Marty Deaton, Dept of Public Safety
 - Roger Stirler Alternate – Rich Jacobs, Division Administrator, Dept of Revenue
5. Approve By-Laws – **Action Item**
6. Approve Customer Complaints Resolution Process – **Action Item**
7. Business Plan – update from subcommittee
8. 2009 meeting schedule discussion
9. Comments by Council members
10. Future agenda items discussion
11. Close and Adjourn

Next Meeting: December 18, 2008; 1 pm – 3 pm; Hoover Bldg., Level A, Room 7